



MEMBERSHIP UPGRADE POLICY

- ▶ Upgrade can be done within 15 days of purchasing the membership.
- ▶ Once upgraded membership cannot be reversed.
- ▶ No refund requests will be entertained in such situations.
- ▶ *Following packages can be upgraded as follows :*

ACTUAL PACKAGE	UPGRADABLE TO
Below 3 Months	6 or 12 Months
3 Months	12 Months or above
Above 3 Months	Not Upgradable

TRANSFER POLICY

INTER-BRANCH TRANSFER

- ▶ *In this case, we need 24 hrs time to process the request :*

PACKAGE	TRANSFER FEE
3-6 Months	₹ 2,000/-
Above 6 Months	₹ 3,000/-

**Transfers to new branches are PROHIBITED for the first three months after their opening.*

MEMBERSHIP TRANSFER TO FAMILY MEMBER

- ▶ *Membership can be transferred to blood relation only :*

Transfer Fee	₹ 2,000/-
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- ▶ In case of any such requests contact the front desk at your branch.
- ▶ For further assistance / feedback / complaint write to us at info@proultimategyms.in